

Ledger Agentic App FAQ

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Public

Ledger Agentic App	
	What is the Ledger Agentic App? How is it different from Ledger Agent
	The Ledger Agentic App is the next evolution of Ledger Agent, bringing conversational inquiry, financial insights, monitoring, and workflow-driven experiences together in a unified accounting workspace. In 26C the Conversational experience and insight capabilities are similar. The Ledger Agentic App provides the foundation for future agentic capabilities, including richer financial reasoning, policy-driven recommendations, and coordinated accounting workflows. Customers exploring the Ledger Agentic App in 26C will benefit from the latest conversational inquiry enhancements, including improved understanding of accounting terminology and context, more accurate and actionable responses, stronger conversational continuity across follow-up questions, and ongoing improvements in performance and reliability.
	When is Ledger Agentic App available?
	The Ledger Agentic App is available beginning with the 26C release (August 2026) .
	How can I enable the Ledger Agentic App?
	To enable the Ledger Agentic App: 1. Sign in as an Application Implementation Consultant. 2. Navigate to Setup and Maintenance. 3. Open the General Ledger functional area. 4. Select Change Features Opt-In. 5. Enable the Ledger Agentic Application feature. If you are enabling the experience for the first time, Oracle-managed prerequisites must be completed before assigning user roles and data access. Refer to the 26B Ledger Agent What's New documentation for the required access configuration. If you are already using Ledger Agent, no additional role or access configuration is required after enabling the feature.
	Will I see the monitoring prompts and insights that I defined in Ledger Agent when I use the Ledger Agentic App?
	Yes. Existing monitoring prompts and the corresponding generated insights are available from within the Ledger Workspace in the Ledger Agentic App. This allows existing Ledger Agent customers to continue using their previously defined monitoring configurations while exploring the new workspace.
	Is there a license fee to use Ledger Agentic App?
	The Ledger Agentic App requires the appropriate licensed SKU for Production environments. Customers can explore and evaluate the Ledger Agentic App in stage / non-prod environments during 26C without requiring the Agentic App SKU, enabling organizations to become familiar with the new experience before production adoption. The AI unit consumption will be monitored since Agentic Apps use premium LLMs. 20,000 AI Units are provided for customers to test and explore any agents that can be used for Agentic apps on stage environments. More information is available at Fusion AI Pricing FAQ Please contact your assigned Oracle Account Director for further details.
	Does Ledger Agentic App use a premium LLM? Can it be changed?
	Ledger Agentic App uses a premium LLM. The option of changing the LLM to Basic or BYO is not provided.

	What languages can I use with the Ledger Agentic App?
	The Ledger Agentic App can understand data (journal entries, account balances, etc.) in any language. Currently, interactions are only available using English.
	How does security work for the Ledger Agentic App?
	The Ledger Agentic App uses standard Fusion AI role-based security. In addition, it honors all ledger security constructs, such as data access sets, segment values security, and cross-validation rules.
	Where can I find more information on Ledger Agentic App?
	Access resources and stay up to date with all information related to Ledger Agentic App through: • Customer Connect • Oracle Help Center • ERP Agent Customer Connect Events • Practical Tips and Examples • 26C What's New
	Will Ledger Agent continue to be available for customers to use?
	Ledger Agent will continue to be available during the 26C and 26D releases. It will be sunset in 27A and replaced by the Ledger Agentic App as the go-forward experience. Customers should begin exploring the Ledger Agentic App in 26C and complete their transition during 26D to prepare for the retirement of Ledger Agent in 27A.
	I am using Ledger Agent currently. How do I transition to Ledger Agentic App?
	If you are using Ledger Agent, enable Ledger Agentic App in your stage environment and explore the capabilities. There are no additional access and config requirements for using the Agentic App. Start exploring the Ledger Agentic App during 26C and plan your transition during 26D.
	I am new to Ledger Agent and Ledger Agentic App? Where do I start?
	If you have not enabled Ledger Agent in 26B, directly enable Ledger Agentic App and begin exploring in 26C. Customers exploring the Ledger Agentic App in 26C will benefit from the latest conversational inquiry enhancements, including improved understanding of accounting terminology and context, more accurate and actionable responses, stronger conversational continuity across follow-up questions, and ongoing improvements in performance and reliability.



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