

Questions: Only OP to mark or change status ["Correct" || "Assumed Answered"]

Scenario:

One frequently comes across situations where the following have occurred:

1. Someone other than the OP marks the question as "Correct" e.g. Jeff Smith marked a question as answered some time ago relating to SQLdeveloper, presumably he provided the solution.
2. Online training the course coordinator or co-presenters mark an answer/solution they provide as "Correct".

Real World Situation:

The answers in some of these cases are not correct.

The current practice where the OP posts a question and either a higher ranking member, the course coordinator or one of the co-presenters mark the answer provided as "Correct" is actually a bad practice.

The question ends up in the answered section. The end result of this is that neither community members, the course coordinator nor co-presenters review the questions again to determine whether the OP has encountered any further problems.

We must not assume that a reply by a community member, the course coordinator or co-presenters has resolved the issue.

One must accept that whether a solution resolves an issue is dependent on the conditions in which the problem occurred and that the solution provided may not solve the issue. It could be a case that the reply/solution is either a partial solution, has no effect on the problem or highlights another issue. If the solution causes a shift in the problem then the OP should raise another question.

Good practice would be to review the questions until the OP either marks the solution as "Correct" or "Assumed Answered"

The OP will be inclined to respond to the original question until the issue at hand is actually resolved.

Leave the status of the question as "Not Answered" and let the OP mark it as Answered/Correct when the issue at hand is finally resolved.

Proposal:

1. Only allow the OP to mark all questions posed as ["Correct" || "Assumed Answered"].
2. Don't leave the thread dangling, push the OP at some point in time to make a decision.
3. Prompt should read - "Either mark the best answer as Correct or mark the question as Assumed Answered".

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4. Where the OP indicates that the solution provided has resolved the issue and has not marked a reply as "Correct" or the question as "Assumed Answered" then a Moderator may mark the Question as "Answered".
5. Where a Moderator marks the question as "Answered" and the OP changes this status no points must be deducted from the OP. OP did not originally mark the question.

Changes applied to Idea:

4. Where the OP indicates that the solution provided has resolved the issue and has not marked a reply as "Correct" or the question as "Assumed Answered" then a Moderator may mark the Question as "Answered".
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