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Cloud ERP Consumer Industries User Group

October 2026

Meet the Team



Amanda Allen

Principal Solution Engineer & AI Ambassador for Consumer Industries

Background:

Oracle Cloud Admin
Fusion:
ERP/EPM/OCI/OIC



Deme Waites

Sr. Solution Engineer

Background:

Oracle Cloud Admin
Fusion:
ERP/EPM/OCI



Robert (Bob) Brown

Director- Solution Engineering

Background:

Retail industry, Oracle Implementation/IT Strategy



Cierra Searcy

Sr. Solution Engineer

Background:

Fusion: ERP / AI Champion

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Safe harbor slide

The following is intended to outline our general product direction. It is intended for information purposes only, and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions.

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Why are we here?



Collaboration

Share experience



Education

Grow understanding



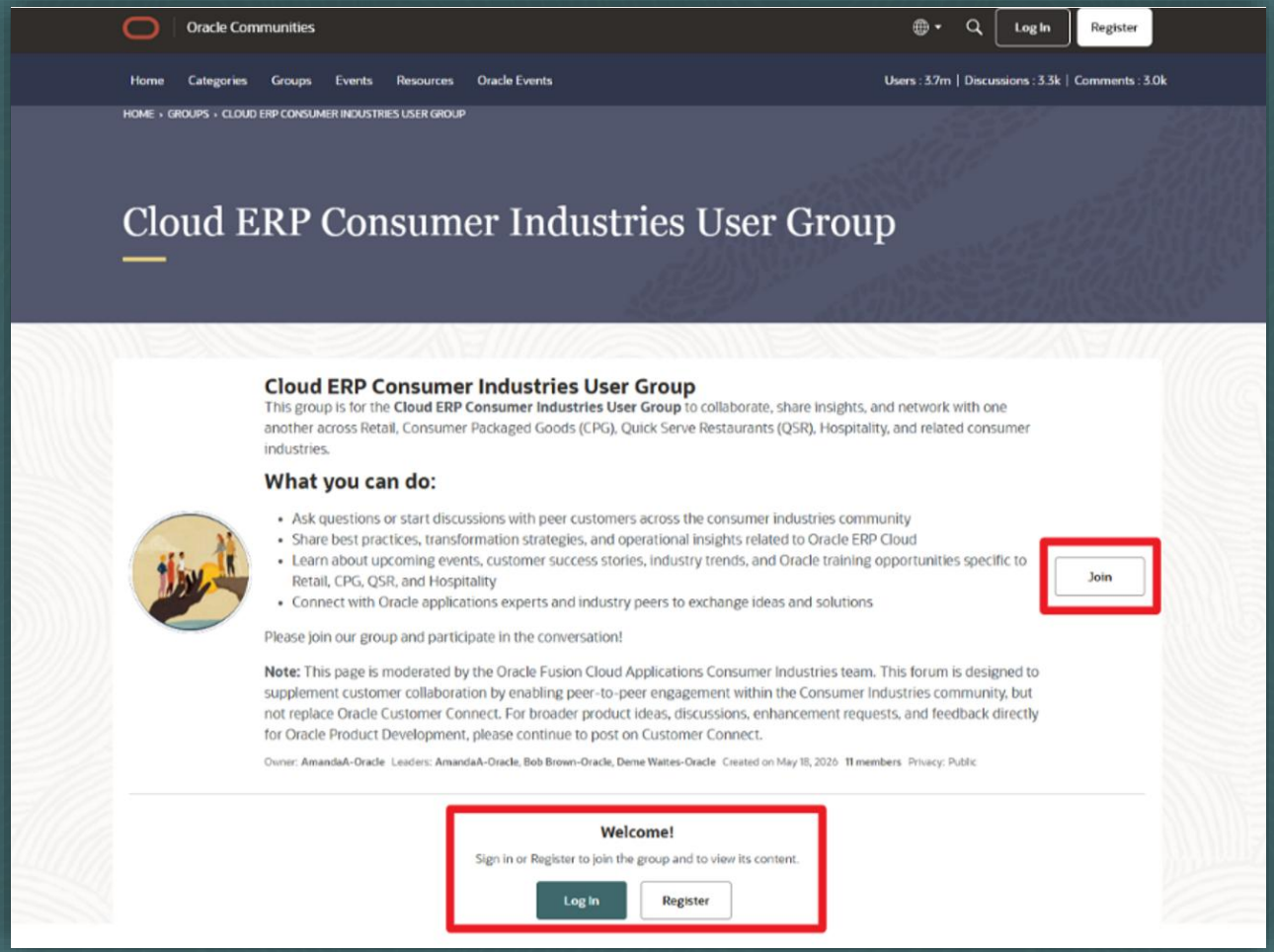
Optimization

Take action

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Join the community!

Click here or scan the QR code below!



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October Session Agenda:

- Idea Spotlight
- Living in the Cloud

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Idea Spotlight: *Keep em comin!*

Link to Idea for up-voting: https://community.oracle.com/customerconnect/discussion/626931/

Ability to Audit Changes within the Manage Bank Branches page

Idea Number:626931

Requestor: Gap (Laura Salazar)

Description:

We would like the ability to audit changes to fields within the Manage Bank Branches page. Primarily, changes to Branch Name, Routing Number/Sort Code/Bank State Branch and BIC Code. We would like to see when a change was made, who made the change, the attribute, the old value and the new value similar to the supplier model audit which is available.

Business case:

The Bank Branch data is critical to making supplier payments. When this setup is incorrect, it causes a rejected payment by the bank and delays payment to the supplier. The ability to audit and review changes made to Bank Branch data would be beneficial when researching a rejected payment and resolving the issue for the rejection.

This idea has 29 unique votes as of 10/19 despite the need. Voting now can increase visibility

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Living in the Cloud

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Oracle Agentic Customer Success

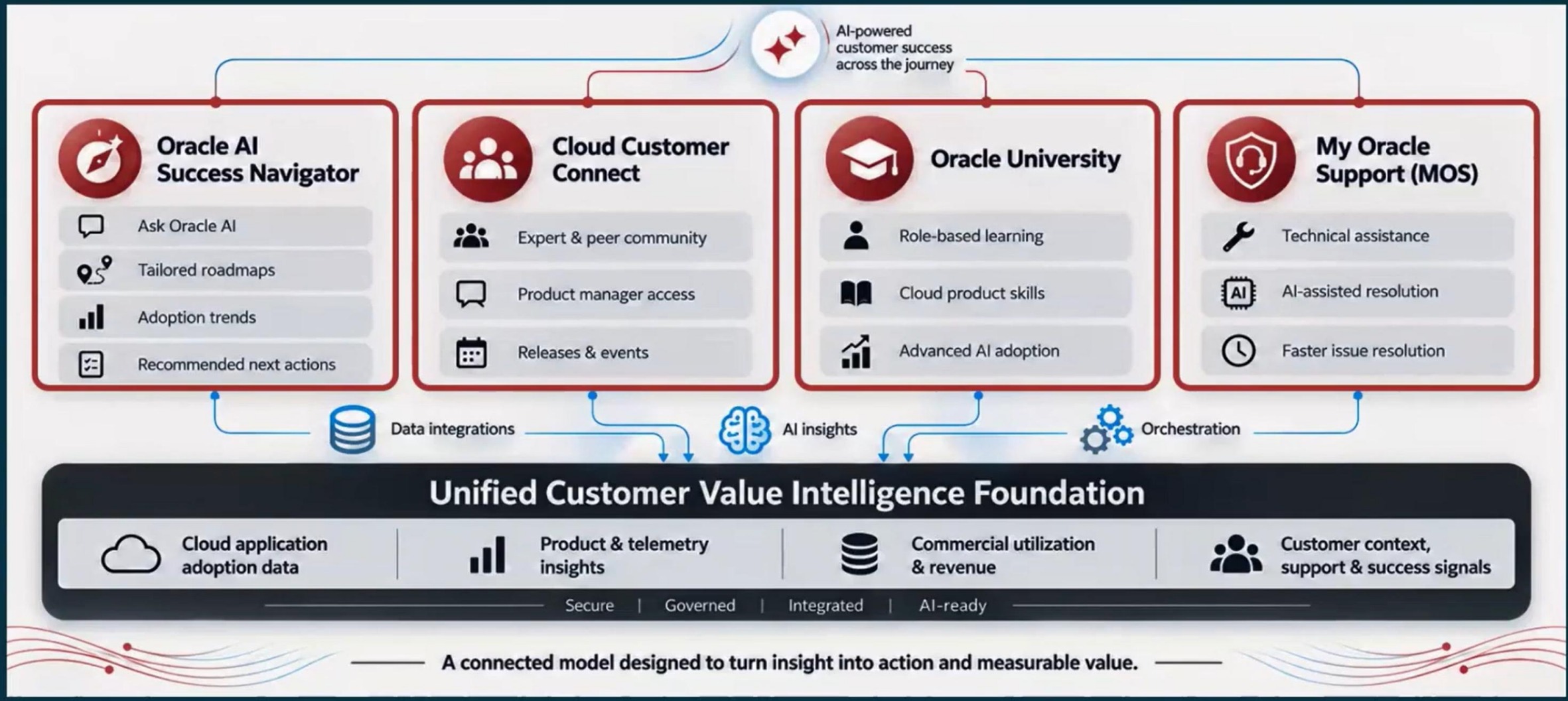
Engaging you throughout your cloud journey

https://community.oracle.com/customerconnect/events/608150-oracle-ai-success-navigator-oracle-agentic-customer-success-model-overview



Oracle Agentic Customer Success

Accelerate adoption · Strengthen understanding · Realize value faster



Living in the Cloud



Success Navigator

Implement

Internal Collaboration

Business Process Learning

Release Management



Customer Connect

Webinars

Connect with product teams

Connect with peers

Product Roadmaps

Idea Lab



Oracle University

Module/feature training

Deep learning content

Live instructor-led courses



MyOracle Support

Technician Assistance

Service Request Management

Sev 1-4 Issues

Root Cause Analysis



ERP User Group

Monthly topics

Connect with Peers

Connect with product

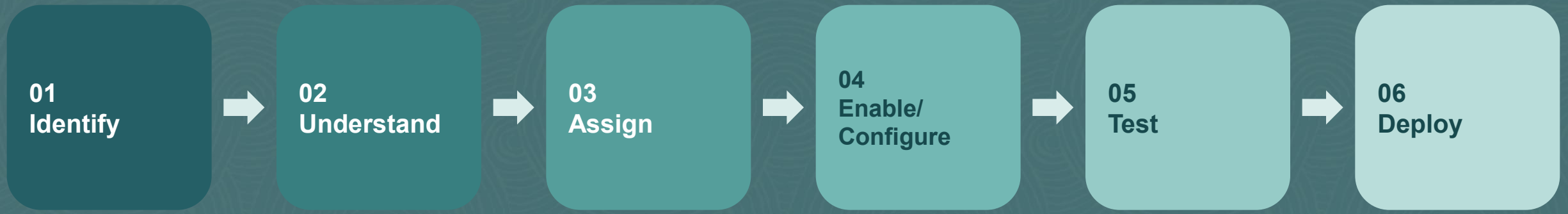
Share ideas

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Let’s walk through it: Release Management

‘We want to use more AI!’



Success Navigator

OU

Connect

Browser Search

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Let’s walk through it: Troubleshooting

‘Create Accounting isn’t working!’



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Helpful Links:

Cloud ERP for Consumer Industries Forum- https://community.oracle.com/industries/welcome/group/6040-cloud-erp-consumer-industries-user-group

Submit ideas here! https://community.oracle.com/customerconnect/

Oracle AI Success Navigator	https://www.oracle.com/customer-success/navigator/
Oracle Community User Group	**Click here to get started!**
Oracle Customer Connect	https://community.oracle.com/customerconnect/
Oracle Fusion AI Documentation	https://docs.oracle.com/en/cloud/saas/fusion-ai/aiafl/ai-erp.html

https://community.oracle.com/customerconnect/events/608150-oracle-ai-success-navigator-oracle-agentic-customer-success-model-overview

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AI World

Save the date for Oracle AI World 2026

Las Vegas | October 25–28, 2026



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